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## PATENT - POWER OF ATTORNEY OR REVOCATION OF POWER OF ATTORNEY WITH A NEW POWER OF ATTORNEY AND

CHANGE OF CORRESPONDENCE ADDRESS

	Patent Number	6,952,732	1
	Issue Date	10/04/2005	
	First Named Inventor	Illah Nourbakhsh	
	Title	METHOD AND APPARATUS FOR MULTI-CONTACT SCHEDULING	
	Attorney Docket Number	BLPU.P004	

I hereby revoke all previous powers of attorney given in the above-identified patent.								
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l am the: Inventor, having ownership of the patent.								
0	R Patent owner.							
Statement under 37 CFR 3.73(b) (Form PTO/SB/96) submitted herewith or filed on								
SIGNATURE of Inventor or Patent Owner								
Signature Date 17/8/09 Name Andrew T. Pham Telephone (404) 935-8342					8/09			
Name Andrew-T. Pham / Telephone (404) 935-8342 Title and Company Associate General Counsel, Global Intellectual Property, Verint Systems Inc.								
NOTE: Signatures of all the inventors or patent owners of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below*.								
X	*Total of 1	forms are submitted.			t to the control of t			

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